CONTENT X SOCIAL SELLING

CONTENT X SOCIAL SELLING

Why **CONTENT**?

When I promised to talk about

LEAD GENERATION & SELLING

CONTENT IS SELLING

Own observation



Experiments







Content of the Conferences



Visitors



Exhibitors & Speakers



Significant Object

by Rob Walker



25 cents

41 dollars

[Mark Savas]





50 cents

62 dollars

[Meghan O'Rourke]





Significant Object

200 objects

bought

US\$ 250

sold

us\$ 8000

CONTENT IS SELLING

THANKS TO STORYTELLING

[B2B marketing]

Which leverage is more relevant?

EXPERTISE

TRUST

BUSINESS is about RELATIONSHIP

BUILD RELATIONSHIP

CONTENT X SOCIAL SELLING

2 examples





RAJA GROUP

European leader in logistics packaging distribution

HILTI GROUP

Major construction tool manufacturer and distributor worldwide



Context

- □ No content online
- Disregard by big customers
- □ RAJA key accounts not armed enough



WHY NO CONTENT ONLINE SO DANGEROUS?



89%

SEARCH ONLINE

BEFORE THINKING OF BUYING

SO BE ONLINE!

TELL YOUR STORY

HOW TO TELL YOUR STORY ?

YOU SHOULD REALLY, REALLY KNOW YOUR CUSTOMERS

- Personal Needs
- Careers
- Professional Challenges

INTERVIEW

Customers

Churned

Non Customers

757

Linked in

Typeform

INTERVIEW

Customer Service

Sales teams

Industry Experts / Partners

75

Linked in

Typeform

[TIPS] Tools

- Facebook Audience: Interest & Demographics
- Linkedin Profils: Interest, Academics...
- Cristalknows.com: Psychology profiling

CRAFT GOOD CONTENT THAT SERVE YOUR CUSTOMERS

[TIPS] How to

- Try genuinely to help / educate
- Use Cliffhanger & Suspense
- Be Exhaustive & Generous

PROCESS TO PRODUCE - STEP 1

List your Customers

Major Topics



Breadcrumb
by Sub Topics



Vote &
Prioritize

{ Copywriting }

PROCESS TO PRODUCE - STEP 2

Sub Topic N°1



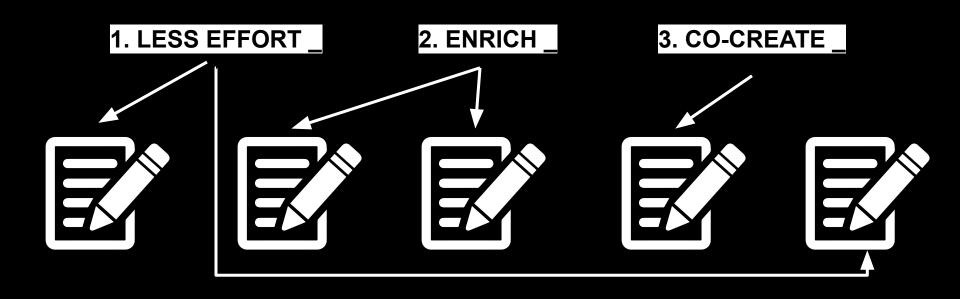
Map All Content



From Beginner to Expert

{ Copywriting }

PROCESS TO PRODUCE - STEP 3



[TIPS] Agile Methodology / Growth Marketing

Prep Phase: Design Thinking

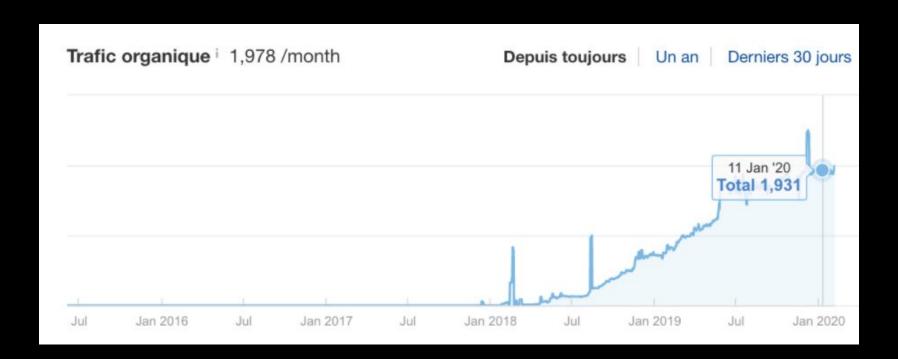
Production Phase: (Scrum) Sprint...

Test & Learn

Review, Rating & Analytics

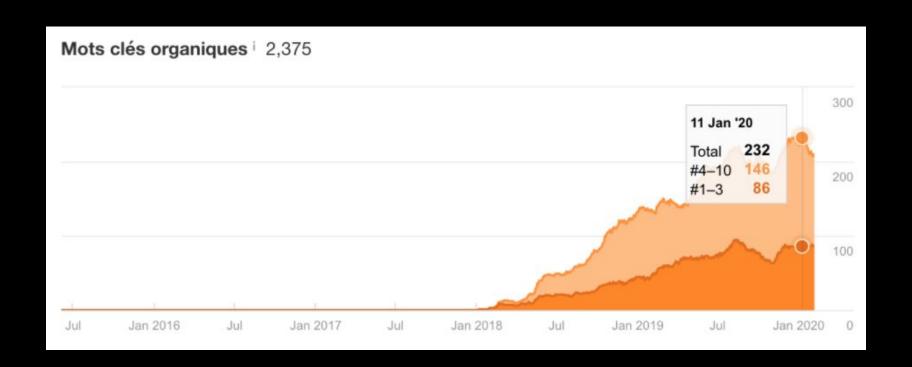


0 to 2000 organic visits/day



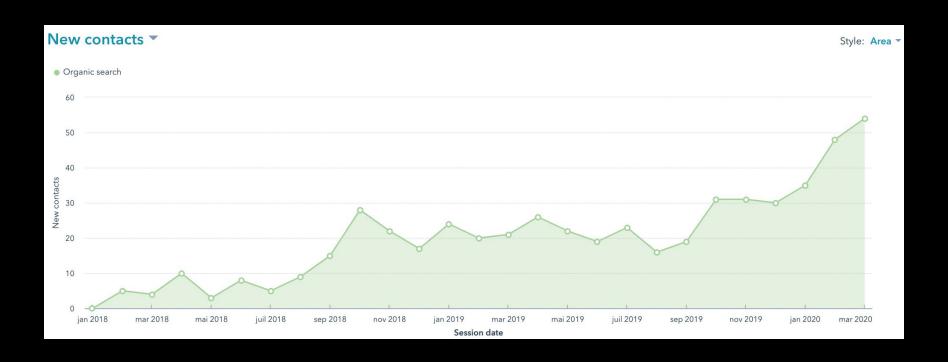


0 to 85+ search expressions in top 3



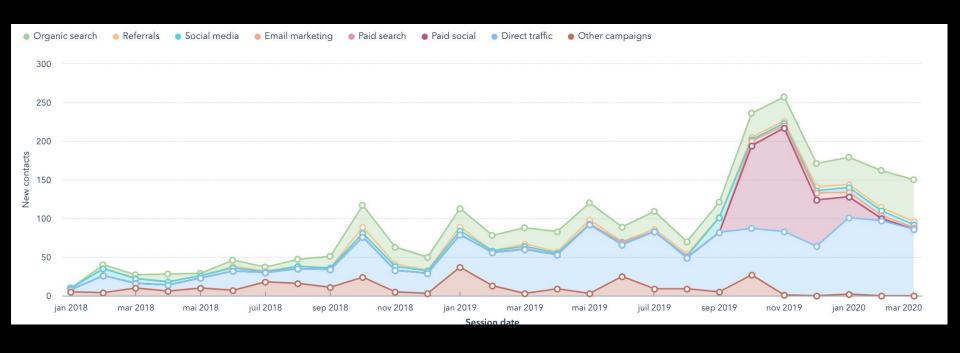


Up To 60 Leads /day from SEO





Up To 250+ Leads /day all canal



SOCIAL SELLING?



Context

- ☐ A need to increase the nb of business opportunity / sales rep
- ☐ More and more difficult to meet customers (even worse after Covid wave 1)



INTRODUCE **LINKEDIN** IN YOUR CONTENT STRATEGY











- Blog
- Video
- Linkedin Starter Conversation



BUILD YOUR LINKEDIN STARTER CONVERSATION LIBRARY

- 1. By Topics
- 2. By Context
 - Personal Profil
 - Decision Process
 - Opportunity

LINKEDIN STARTER CONVERSATION LIBRARY



Trigger	Туре	Situations	Examples
Common Contact	Profile	Do you have a common relationship?	
		A. You know this common contact very well, jump on the phone / keyboard and reach out to get an introduction (or at least more info).	
		B. You don't know this person very well. Still ask politely and explain how you think you can help (stay customer centric: Case study you want to share, Excited about their company and you offer a free consulting audit). Or genuinely ask what's the best way to reach out to your target, the person may offer to help you out of give you their email.	I noticed we're both connected to {name of mutual contact}. How do you know {him/her}?
Common Interest	Profile	Based on what the person posted/shared (Post, Like and Comment). Based on common Group of Interest, or People followed (you may be opportunistic and join the same group, read a few threads just before engaging the conversation)	
		A. Mention this common topic of interest or group. Ask a simple question to answer.	. I've just joined the group {name} and realized you're a member too. Is it currently one of your key topic in your current mission? / Do you remember when you joined? . I've been invited to join the group {name} and realized you're also a member. How did you discover this group? . We have been connected for a few months / weeks / days already but I just realized that you and I both {went to the same school, are from the same area, are interested in the same topic, other commonality, etc. } Judging from your role at {company}, we might be able to help each other out. Glad to explore this opportunity together in the next 2 weeks. a. I'm usually free early morning b. or after 4:30 PM Any preference between a and b?
		B. Mention her last Post comment or share and ask to explain more about it, ask her take about the news she shared.	l've read your Post / Comment on {topic / conversation}. Do you think it is a matter more discussed than in the past? / Is it a long time concern for many {title of your target}? I've Liked your Post because I think its a topic that should be address more consistently. Do you time to talk about it in your current role?
+ ■ Conversation Starter ▼ Roadmap and Objectives ▼ Measurement ▼			



ASK ME YOUR QUESTION | STAY IN TOUCH

https://www.linkedin.com/in/gaeloizel/

INSPIRATIONS

